

## **Business communication**

### **Chapter 2**

#### **Barriers to Effective Communication**

**Q1** Explain the term "Semantic Problems" as the source contributing towards noise factor.

*(4 Marks)*

**Q2** You have been assigned the job of composing business messages. What check-list would you prepare for organising the message? *(4 MARKS)*

**Q3** What are "Socio-psychological Barriers" to effective communication? Explain. *(4 Marks)*

**Q4** Explain poor listening as a barrier to communication. *(3 MARKS)*

**Q5** Explain the main barriers to communication. *(5 MARKS)*